Partnerships Light Our Region



COMMUNITY & ECONOMIC DEVELOPMENT DIVISION

The Community and Economic Development Division's primary role is to provide assistance to Local Governments on issues related to basic Community Improvements and Economic Development. Some of the key services we provide include: Grant and loan application preparation and administration, staffing for industrial recruitment and business retention and expansion services, management support services, and special project implementation. The division strives to remain flexible in providing assistance to Local Governments as new needs arise.

The division maintains a close working relationship with local, state, and regional economic developers by assisting in the preparation of financial packages and supporting their recruitment and expansion efforts. In addition, the division provides administrative services for the North Mississippi Mayors Association, The PUL Alliance, Three Rivers CDE, Disaster Recovery Assistance, the CodeRED Emergency and Weather Warning System, and other related groups.

STATE NEW MARKETS TAX CREDIT ALLOCATION	\$ 21,888,888
FEDERAL NEW MARKETS TAX CREDIT ALLOCATION	\$ 25,000,000
COMMUNITY AND ECONOMIC DEV. GRANTS	\$ 8,700,000
COMMUNITY IMPROVEMENT LOANS	\$ 450,000

TOTAL FY 16 IMPACT \$ 56,038,888

GRANTS

In the past year, Three Rivers was able to secure \$8.7 million in grant funding for Local Governments and other entities in the region. These funds helped to provide needed assistance for water, sewer, access, roads, equipment, and other related projects.

These projects were made possible thanks to help from outstanding funding partners such as the Economic Development Administration (EDA), Appalachian Regional Commission (ARC), Mississippi Development Authority (MDA), Tennessee Valley Authority (TVA), USDA Rural Development, MDOT, MDWFP, MDEQ, MS Homeland Security, and others.

Application Prep, Management, and Administrative Services were provided for 103 active projects during the year, and 30 new projects were approved for funding.

COMMUNITY IMPROVEMENT LOANS

Three Rivers continues to aid local governments and industrial prospects with loan application and administration services. \$450,000 in loans were funded in FY 2016. These loans help improve public infrastructure and public buildings in several communities.

NEW MARKETS TAX CREDIT ALLOCATION

Three Rivers CDE received a \$21.8 million allocation award from the Mississippi Development Authority to compliment its Federal allocation of \$25,000,000 in the Dept. of Treasury, CDFI fund. Through the New Markets Tax Credit Program (NMTC), Treasury allocates Tax Credit Authority to CDEs on a competitive basis, which ultimately spurs development in distressed areas by infusing capital into eligible Census Tracts. The State Credit program works in conjunction with and compliments the Federal program.

Three Rivers CDE closed three exemplary projects this year that yielded major economic and community benefits in rural Mississippi. Projects financed with this allocation round include:

<u>Winston Medical Center</u> - Louisville, MS. The City of Louisville was hit by an EF-4 tornado in 2014, causing severe damage to the hospital. The hospital was able to stay open, but was forced to work from tent-based temporary facilities. Three Rivers CDE provided an Allocation to help the hospital build a new 24 bed full service hospital, as well as a 120 bed long term care facility. Additionally, four other CDEs were brought into the project, bringing additional allocation. The total cost of this project was \$60.1 million, and it created 60 new jobs while maintaining 220 jobs.

<u>Biewer Sawmill</u> - Newton, MS. This is a \$96.7 million dollar project in a severely distressed area that created 125 permanent jobs in a town with an unemployment rate of 9.7%. The total three year cumulative economic impact of the Biewer Sawmill is projected to contribute over \$296 million to Mississippi's economy. Without the assistance of Three Rivers CDE, and two other CDEs, this project would not have been completed.

<u>Mueller Copper Tube Company</u> - Fulton, MS. With the assistance of Three Rivers CDE and two other CDEs, Mueller was able to expand their Fulton location and retain 424 jobs and add 76 new jobs in a highly distressed area. This \$65 million project enabled Mueller to upgrade its equipment and technological edge, and further cement its longstanding operations here in Northeast Mississippi.

RETAIL RECRUITMENT WORKSHOP

Three Rivers, along with MDA, hosted a retail development workshop which aimed to provide base level retail development knowledge to Municipalities and Chamber representatives. The workshop was geared to help smaller, more rural communities understand what retail developers look for when choosing locations.

REGIONAL DEVELOPER PROGRAM

• Industrial Recruitment and Business Retention & Expansion:

The division continues to provide staffing on a contract basis to Pontotoc, Union, Chickasaw, and Itawamba Counties to promote the industrial recruitment and business retention and expansion efforts of those Counties.

In 2016, this partnership included the marketing and development of 2,900 acres of greenfield sites and over 500,000 square feet of industrial space to new industries. The existing business support efforts included annual visits with the principals of over 60 member County industries. This support included assisting in four existing industry expansion projects which added more than 230 jobs in the service area. In addition to these traditional development projects, two solar energy sites were announced in 2016. These locations represent an 18 million dollar capital investment in the communities served. In 2016, the location of new industries and existing business expansion projects culminated in the re-occupancy of 260,000 square feet of industrial space, the creation of new jobs, and millions of dollars invested in equipment, property, and infrastructure improvements in the service area.

Port Itawamba:

Since Three Rivers began its duties as the Itawamba County Port Director in December 2014, significant upgrades and investment have been made to the Port including: repair of the mooring dolphins, safety improvements, installation of new steps leading to the barges, and installation of new retaining walls surrounding the conveyor system. An application to MDOT's Multi-Modal program was approved this year for the dredging of the slip and notch which will provide SEACOR (Port Operator) a more efficient way to load and unload barges.

• Itawamba~Mississippian Railway:

This past year, Three Rivers continued its partnership with Itawamba County, Itawamba Port Commission, and the Rail Authority to restructure operations and improve rail service on the Mississippian Railway. Improvements include upgrading rail line from 263,000 lb. rated rail to 286,000 lb. rated rail, installation on new crossties, and bridge replacement. With the help of the Mississippi Department of Transportation, Mississippi Development Authority, and the State Legislature, approximately \$4.3 million has been approved for upgrades. Additionally, other strategies have been employed to increase shipping usage and storage capacities for the short line which runs from Fulton to Amory.

THREE RIVERS PDD LOAN DIVISION SUMMARY REPORT

For the past 30 years, Three Rivers Planning & Development District has offered to Small Business Concerns financing options for their business needs. These funds are used to assist in business start-ups, business expansions, and the purchase of existing businesses. The primary advantages of the loan programs are low equity injection, low fixed interest rates and long term financing. These programs partner with participating banks, with each loaning a portion of the project cost. Three Rivers offers several different loan programs and will match the business needs to the program that best fits the business venture.

All small business loans originated by Three Rivers are derived from the following funding sources: Appalachian Regional Commission, Economic Development Administration, Rural Development Administration's Intermediary Relending Program, Mississippi Small Business Assistance Loan Program, Minority Business Loan Fund, and the Small Business Administration's 504 Loan Program.

The following is a summary of our loan division's portfolio as of September 30, 2016:

Total amount of CDC loans outstanding (principal only)	\$ 23,090,722.00
Total amount of CDC loans committed not yet funded	9,707,000.00
Total CDC	\$ 32,797,722.00
Total amount of PDD loans outstanding (principal only)	\$ 15,022,968.66
Total amount of PDD loans committed	542,125.00
Total amount of funds available (not committed)	5,759,711.60
Total PDD	\$ 21,324,805.26
Total CDC and PDD Fund Balance	\$54,122,527.26
Total number of projects closed	705
Total amount loaned (CDC and PDD)	\$158,434,584.00
Total amount leveraged by the Three Rivers loan funds	\$529,290,287.00
Total participation dollars	\$687,724,871.00
Loan-Loss Percentage Program to Date (PDD loan only)	1.09%

Three Rivers loan programs have helped create and retain a total of 15,184 jobs.

DIVISION OF GOVERNMENTAL FUNCTIONS

The Division of Governmental Functions provides a wide variety of both administrative and technical services to local governments and other related entities. The following highlights some of the projects worked and/or services started or provided during the 2015-16 fiscal year:

- Provided technical support to the E-911 Districts in seven counties.
- Provided responses to approximately 1,500 requests for information technology (IT) support (hardware, software, network, etc.) with almost 12,000 total requests for IT assistance responded to since the inception of the "Request for Support" email system was implemented in 2009.
- Continued to work in partnership with Mississippi State University NSPARC in administering the County Records Management System (CRMS) software system. This software system is in place in ten counties and is open-source, public domain software that is available statewide for any County to use as a document management system. Phase 2 of the CRMS project, which allows a County to publish all the public records managed by CRMS on the "world-wideweb" for access by any person that has a computer with internet access, was completed in the fiscal year just ended September 30. Phase 3 will consist of electronic filing of land records and will begin before the 2016 calendar year end.
- Provided accounting software and support for eleven counties and two cities.
- Provided computer network connectivity, website and email hosting, and computer network security services for a customer base of over 1,000 local government users.
- Upgraded the email servers to Microsoft Exchange in Newton, Sunflower, Monroe, Chickasaw, Lafayette, Itawamba, and Kemper counties as an ongoing project to modernize and improve the function of email in those counties.

- Improved and secured the networks in Sunflower, Newton, and Kemper by assisting in the purchase and installation of domain servers to better manage end users and meet new standards set for computer authentication and security.
- Provided expanded AS-400 mainframe computer hosting services for eleven counties and two municipalities. In summary, Three Rivers completed a new and expanded AS-400 venture with the Economic Development Administration (EDA) and eleven county partners (Calhoun, Itawamba, Kemper, Lee, Monroe, Newton, Oktibbeha, Pontotoc, Sunflower, Union, and Panola) called the High Availability Disaster Recovery Project (HA) by way of a 50% (\$350,000) EDA grant with the matching 50% (\$350,000) coming from Three Rivers and its eleven county partners. HA now provides Three Rivers and its participating partners the ultimate in protection of data housed on the AS-400 and a near immediate disaster recovery solution.
- Provided solid waste collection system design and operation assistance to multiple cities and counties.
- Conducted successful Household Hazardous Waste Collection Days in both Lee County and the City of Oxford.

THREE RIVERS SOLID WASTE MANAGEMENT AUTHORITY

- Maintained its landfill tipping fee at the PRE-1997 price of \$22.00 per ton for "ALL" residential, commercial, and industrial customers in the Authority's region.
- Continued to market Authority-owned surplus land situated adjacent to the Three Rivers Regional Landfill for economic development projects.
- In continued partnership with the Tennessee Valley Authority and Pontotoc Electric Power Association, the Authority is generating up to 999kwh of electricity from methane gas produced by the Landfill and distributing that electricity to the "grid" for use by residents and businesses in the area.
- Continued to provide regional waste tire and white goods (scrap metal) collection and recycling programs.

TUITION ASSISTANCE PROGRAM

The District continued to administer the Tuition Assistance Program (TAP), a partnership created for Counties (and their partners) in the District that will allow graduating high school seniors to receive tuition assistance for four (4) regular semesters at a Community College. The TAP is a ten (10) year program with a \$25,000 maximum grant per year from the District that requires a local/private match equal to the lesser of 4 to 1 or the equivalent of what one (1) mill will produce in the participating County. The TAP is administered by the District through a contract at no cost to participating Counties. Students in participating Counties that wish to apply should contact their Community College Financial Aid Department for details. Federal and State grants, scholarships, and VA benefits shall be applied first toward tuition with the TAP being the last funding source applied. Participating students shall enroll in and successfully complete twelve (12) semester hours and maintain a 2.0 grade point average throughout the program. The TAP served several hundred students in the District during both the Fall 2015 and Spring 2016 semesters.

TANGLEFOOT TRAIL®

The GM&O Rails-to-Trails Recreational District of North Mississippi (District) is comprised of the partnership of Union, Pontotoc, and Chickasaw counties along with the municipalities of New Albany, Ecru, Algoma, New Houlka, and Houston. These counties and municipalities developed and provide support for the growing success of the Trail. In September 2013, the multi-use recreational trail, known as the Tanglefoot Trail®, joined the national ranks of rails-to-trails projects and officially opened for public use. The U.S. Secretary of the Interior and the National Park Service designated the Tanglefoot Trail® as a National Recreational Trail (NRT), which recognizes exemplary trails of local and regional significance. The paved trail provides a safe and scenic route for bicyclists, walkers, runners and others that live in our local communities as well as drawing visitors from multi-state and international destinations. Construction of Trail facilities such as Whistle Stop comfort stations, rest stops, rain stops, pavilions and warm-up stations have been completed. Planning and addition of other facilities and amenities will continue in the near term. The positive impact to the local economy has been seen by the increase of visitors to our area and the opening of new businesses along Trail towns and counties. Local businesses and citizens are embracing this regional asset by providing sponsorship support which assists the District to continue enhancements and growth along the trail.

RESEARCH & INNOVATION DIVISION

The Research & Innovation Division provides services and support to Three Rivers and its partners in areas such as demographic analysis, geographic information systems (GIS), web development, graphic design, planning, research, and asset mapping. The Division works with other Three Rivers' team members as well as local, regional, state, and federal officials to advance economic and community development throughout northeast Mississippi.

FY 2016 Summary

The Research & Innovation Division produced 464 maps and 572 data profiles in FY 2016. The maps and profiles were used for funding applications, industrial marketing, environmental assessments, and various other purposes.

In addition, the Division continued to develop and maintain Three Rivers' website in order to ensure it remains a viable regional resource. The website contains a wealth of information to assist Three Rivers and its partners as they seek to facilitate economic growth opportunities. Each division has a designated section on the site that outlines its services, support, and/or programs. The website also includes additional sections and items that are pertinent to Three Rivers, its partners, and the region as a whole.

As noted in previous annual reports, the Division secured a grant award from the Appalachian Regional Commission (ARC) to develop websites for six counties (Calhoun, Chickasaw, Itawamba, Lee, Pontotoc, and Union) and six municipalities (Aberdeen, Bruce, Calhoun City, Fulton, Pontotoc, and Vardaman) located within ARC's service area. The website development project aims to enhance each local government's online presence as they seek to attract private investment and job creation to the region. The development process is ongoing and the scope of work is expected to be complete by the end of 2016.

The Research & Innovation Division also continued to partner with the Governmental Functions Division to host and maintain the Mississippi Chancery Clerks Association website. The site provides the Association with a productive online presence as well as a medium for clerks to interact and share pertinent information with one another.

In addition to generating maps, data profiles, and websites, the Research & Innovation Division also produced a wide variety of other products (forms, documents, marketing materials, etc.) for Three Rivers and its partners over the past year. The Division continues to expand its services and support within this realm in order to address regional and organizational needs.

The Division administered Three Rivers' Economic Development Administration (EDA) planning grant during FY 2016 as well. The identified investment goes hand-in-hand with Three Rivers' mission and has helped enable the organization to partner with local officials on several successful economic development projects over the years. The referenced success stories relate back to the goals and objectives outlined in the Comprehensive Economic Development Strategy (CEDS) for Three Rivers, which contributes to effective economic development through a local-based, regionally-driven planning process. The CEDS provides the capacity-building foundation by which the public sector, working in conjunctions with other economic actors, creates the environment for regional economic prosperity.

Finally, the Research & Innovation Division continued to provide representation for the State of Mississippi on the Rural Planning Organizations (RPO) Council of Peers and technical assistance to individuals requiring demographic services and support. Three Rivers is an affiliate of the State Data Center of Mississippi and many of the aforementioned data profiles relate back to requests the Division received as a result of the affiliate designation.

THREE RIVERS SOLID WASTE FEE BILLING

	Revenue Collected	Accounts Billed
Calhoun	\$520,167.00	36,926
Itawamba	\$1,097,977.00	77,078
Lafayette	\$1,482,010.00	107,047
Lee	\$2,205,853.00	161,600
Monroe	\$1,429,538.00	93,480
Pontotoc	\$1,161,865.00	91,820
Union	\$858,162.00	77,492
Benton Waste, Inc.	\$20,521.00	177
Newton		23,389
Prentiss		53,612
Kemper	\$208,757.00	28,204
Panola		130,257
TOTAL	\$8,984,850.00	881,082

The Three Rivers fee billing software package was developed and launched by Three Rivers Planning & Development District in 1994 and has served the solid waste and utility fee billing needs for both local government and commercial entities since that time. Presently, entities being served by the fee billing software package are Calhoun, Itawamba, Lafayette, Lee, Monroe, Pontotoc, Union, Prentiss, Kemper, Panola, and Newton counties, as well as Golden Triangle Solid Waste and Benton County Solid Waste.

The Three Rivers fee billing software typically resides on an AS400 computer and can provide "full service" option or "partial service" option applications for use in billing and accounting for customer solid waste or utility payments.

THE MISSISSIPPI PARTNERSHIP

Adult and Dislocated Worker Programs

Our workforce training funds remained at the previous year level for PY2015. We continue to manage these funds carefully to insure that we are able to meet the needs of our job seekers and our job providers. We received a little over \$6 million dollars in all our funding categories. This is a lot of money but compared to funding levels only several years ago, it is substantially less than some of our higher years when our allocation was above \$10 million. We are proud of the fact that we administer these funds for around 5% even though the law allows for up to 10 % for administrative use. During the Program Year we served almost 2000 Adult workers and over 1000 Dislocated workers through our On-the-Job training (OJT), Individual Training Accounts (ITA) and our Internship programs.

Thirteen WIN Job Centers are located throughout the Mississippi Partnership service area. WIN Job Centers provide services that meet workforce needs based on the local economy. The WIN Job Centers are focused on both the potential employee and the business owner. Businesses are encouraged to use the WIN Job Center for networking to find the best potential employees.

The Mississippi Partnership Workforce Development Area has a tremendous working relationship with the community colleges in the area. Four community colleges (East MS, Itawamba, Northeast, and Northwest Community Colleges) serve 21 counties

and their workforce development professionals lead both their workforce council meetings and WIOA workforce efforts. WIOA and community college staff coordinate with economic developers to host meetings with businesses interested in locating to the Mississippi Partnership area. Together, they provide a cohesive workforce training package that is instrumental in business recruitment. As businesses determine additional training needs, the workforce area and community colleges are sometimes able to pool resources to provide the training. A combination of On-the-Job training (OJT) and Customized Training (CT) is a powerful tool for retention of existing businesses and recruitment of new businesses.

The MPLWDA has access to an education pipeline of students from Mississippi public universities and community colleges. We believe that the MPLWDA is the only Workforce Development Area in the United States that includes two Southeastern Conference universities, Ole Miss and Mississippi State. In the 4-year university system, almost 3,000 students from the MS Partnership area are currently enrolled and expected to graduate with degrees related to high demand occupations in the area. Major degree areas include business, management and marketing, health care, engineering and construction, and education services. In the local community college system, almost 7,000 students are currently enrolled and expected to graduate in vocational programs, including business management, healthcare, and engineering and production-related programs such as automotive mechanics, electrician, machinists, and carpentry. In addition, the MS Partnership area has access to a community college workforce system that provides short and long term vocational training opportunities in high-demand occupations, including health care, transportation, distribution and warehousing, and industrial maintenance.

We have been preparing our providers to concentrate mainly on these high demand occupations. The Mississippi Partnership prioritizes the expenditure of training dollars in the categories projected to have employment opportunities in our area over the next ten years. Our main emphasis will be on training in the field of healthcare, advanced manufacturing, construction, transportation, and administrative support including technology services. The Mississippi Partnership area does, however, have a large percentage of manufacturing jobs and we must continue to maintain the jobs that currently exist. To do that, we must provide continuing education and training to meet the needs of new technology in the manufacturing workplace so that we protect these jobs and provide our employers with the skilled workforce required to compete globally.

The MS Partnership continues to operate the Adult Internship program and it remains a success. It has provided interns practical work experience and sharpens their leadership skills while working to gain full-time employment or career exploration. The program provides businesses an opportunity to try out potential applicants in real work settings.

WIOA Youth Programs

In PY2015 the Mississippi Partnership funded seven (7) C2C youth programs that served almost 700 youth. The primary concept of the C2C Youth Program is to provide one-on-one counseling to develop a "truly personalized" Individual Service Strategy (ISS) that helps the youth identify short-term school/career goals as well as long term while assisting the youth in removal of obstacles impeding the success of these goals.

Each youth is offered the 14 required WIOA program elements and will be provided with each element that applies to their newly developed ISS. After the ISS, assessment test, and appropriate WIOA paperwork has been completed, each youth will take work ethics classes. For a youth to be eligible for the paid work experience program element, the youth must complete work ethics training.

Our final goal for each youth is to ensure that they have completed the short-term steps outlined in their ISS. Once these are accomplished, the youth will begin working towards their long-term goals which should include furthering their education by enrolling into college or receiving technical training or obtaining full-time employment. The counselor will assist the youth with preparing for their long term goals prior to exit to ensure that the student continues on their pathway to success.

Although we served some of the neediest youth in our area, the MPWDA still met or exceeded all youth performance measures in PY 2015. The MPWDA continues to offer technical assistance and holds meetings with youth providers to continue to improve the overall program.

One of our greatest accomplishments to date is our ability to leverage funding through partnerships. One way that we accomplish this goal is by partnering with local community colleges for ABE/GED services. Not only do we partner, but some are actually C2C program providers. It is a great opportunity for the student to be able to receive work ethics, counseling, mentoring, AND ABE/GED all under one roof. It is also a great opportunity for us as the fiscal agent when it comes to leveraging funds.

WIOA Highlights for PY 2015

- 13 WIN Job Centers provided service to 30,758 customers
- Expended \$558,147 in youth work experience
- Reimbursed almost 2 million dollars to area business and industry for OJT
- Expended over \$425,000 on Individual Training Accounts for area residents
- Provided OJT to over 780 workers which means we assisted in the training and development of that many new jobs
- Provided 950 individuals with ITAs that assisted them with first time employment training or allowing them to further their education and skills and enhance their careers
- Administered and provided \$300,000 of training funds to specific projects from grants obtained through MDA.
- · Assisted in the hiring process of nearly all the new employees of Yokohama Tire through a contract with MDA
- Expanding the number of WIN Job Centers to 17 by partnering with local governments and Community Colleges by leveraging our resources to provide greater access for our citizens
- Served on almost every committee in the planning and writing of the State Combined Workforce Plan and Mississippi was the first state in the nation to submit their plan and the first state in the nation to have its plan approved by the federal government.

THREE RIVERS MISSISSIPPI ACCESS TO CARE MAC CENTER PY2015



Three Rivers, in partnership with the Division of Medicaid and the Department of Human Services, administers and operates the MAC project in the northern 41 counties of Mississippi. Three Rivers sub contracts with our sister PDDs at South Delta and North Central to provide service to all the citizens of the north half of the state. We have a MAC Center located in our office in Pontotoc and another in the PDD office in Greenville. As part of Medicaid's (CMS) Balancing Incentive Program, we have created a fiscally responsible, person-driven system that offers a full array of choices, thereby empowering people to direct their long-term care decisions to the fullest extent

possible. In order to increase Home and Community-Based Services (HCBS), implementation of a No Wrong Door System is essential in order to coordinate financial and functional Medicaid eligibility and to help people navigate complex administrative and community-resource barriers to HCBS. CMS is dedicated to helping States provide quality care to people in the most appropriate, least restrictive settings. The opportunities offered under the Balancing Incentive Program are authorized by Section 10202 of the Patient Protection and Affordable Care Act of 2010 (Pub. L. 111-148).

Mississippi Access to Care Centers is one portion of a larger 'No Wrong Door' (NWD) network in the State of Mississippi. A successful NWD system helps people navigate to the appropriate services and supports, regardless of their entry point. This methodology rejects the 'Single Entry Point' approach, which relies on one "correct" location which people must access to receive assistance. In contrast, Mississippi's NWD system will include MAC Centers, as well as many other formal and informal entry points. These may include, but are not limited to: Division of Medicaid, Department of Rehabilitation Services, Department of Mental Health, hospital or nursing home discharge planners, Area Agencies on Aging, DMH Regional Programs, case management agencies, etc. The mission is to help Mississippians secure needed services or benefits, live with dignity and security, and achieve maximum independence and quality of life. The goal of the MAC Center is to empower people to make informed choices and to streamline access to services and supports. Part of our role is to provide welcoming and accessible places where people can obtain information and assistance in locating services or applying for benefits. They provide a central source of reliable, objective, and unbiased information about a broad range of programs and services and help people understand and evaluate the various options available to them. By enabling people to find resources in their communities and make informed decisions about long-term care, MAC Centers help people conserve their personal resources, maintain selfsufficiency, and delay or prevent the need for potentially expensive long-term care. Each of these services is available regardless of income or eligibility for publicly funded long-term care. Consultation, information, and referral to needed services and supports are provided at the MAC Center, over the telephone, in the person's home, and at other locations if requested. Our SCOPE OF SERVICES includes:

A. Target Population

MAC Centers shall make their full range of supports available to people looking for information concerning long-term services and supports, regardless of financial means. This may include, but is not limited to:

- 1. Elderly (aged 60 and older)
- 2. People with intellectual disabilities
- 3. People with developmental disabilities
- 4. People with physical disabilities
- 5. People with mental illness
- 6. Representative parties for any of these groups

B. Required Supports

a) Information & Referral

MAC Centers shall provide Information & Referral (I&R) to people and their families, friends, caregivers, advocates, and others who ask for assistance on their behalf. Providing I&R includes listening to the inquirer, assessing his or her needs, and helping the inquirer to connect with service providers or gain information to meet the identified needs. I&R can be provided in person, including home visits and walk-ins, over the telephone, via email, or through written correspondence. This may include the need to:

- 1. Evaluate the call or request
- 2. Provide information regarding available services and supports
- 3. Provide referrals and/or assistance
- 4. Provide linkages to public and private resources
- 5. Provide follow-up
- 6. Advocate on the person's behalf
- 7. Identify and update resources

b) Screening

The MAC Center staff shall be trained to administer a screening tool when a request or expression of interest in applying for publicly funded long-term care is received from a person, that person's representative, or a qualified state agency in order to predict likelihood of eligibility.

c) Person-Centered Counseling

The MAC Center shall provide unbiased counseling about a person's available options, as well as other factors to consider in making long-term care decisions. Person-centered counseling is an interactive decision-support process that typically includes face-to-face interaction, is more than providing a list of service providers or programs for people to choose among, and is time intensive. All possible functions of the MAC Center shall utilize a person-centered approach in assisting people and their representatives.

MAC CENTER HIGHLIGHTS FOR PY2015

- Produced MAC Center marketing video for statewide utilization
- Participated in numerous Health Fairs and Conferences
- Provided speakers for Civic Clubs, Lions Clubs, Church groups, etc.
- Worked with the State Health Insurance Program (SHIP) to inform Mississippi citizens of MAC services
- Received 1834 calls for requests for assistance
- Made 4940 outgoing calls to service the 1834 calls for assistance for a total of 6774 service contacts
- Averaging over 26 calls per workday either answering calls for assistance or doing the follow up to meet the needs
 of the person seeking help.

THREE RIVERS AREA AGENCY ON AGING FISCAL YEAR 2016 ANNUAL REPORT

Three Rivers Area Agency on Aging has had a very productive and challenging year. We have gained new partnerships, embarked on new projects, and also gained new leadership at the state level. The Mississippi Department of Aging and Adult Services has a new Director, Mrs. Sandra McClendon.

Three Rivers Area Agency on Aging continues to have a strong partnership with the North Mississippi Rural Legal Services to sponsor the annual Elder Law Conference held at the University of Mississippi Law School and two Fraud prevention workshops held in Oxford and New Albany this year.

The Senior Community Service Employment Program (SCSEP) provides 22 training positions in Union, Pontotoc, and Lee Counties for senior citizens aged 55 and up who are unemployed and have a desire to learn to skills to help them re-enter the workforce.

The Aging Division continues to receive funding from the United Way of Northeast Mississippi and the Oxford/Lafayette County United Way for Home Delivered Meals. This funding is for the counties of Pontotoc, Itawamba, Union, and Lafayette.

Three Rivers Area Agency on Aging continues to partner with two rural health care agencies to serve our clients within our eight-county area. We are partnering with the Oxford Medical Ministries Clinic in Oxford and ACCESS Family Health Services in Smithville. We are providing them with Preventive Health Funds to provide health care services and supplies to people aged 60 and up in our service area.

The Area Agency on Aging has partnered with the Mississippi State Department of Health, Office of Preventive Health to provide the Chronic Disease Self-Management Program. This is a free 6- week program for people with chronic health

conditions such as: arthritis, diabetes, asthma, heart disease, high blood pressure, cancer, and depression.

In December, the Area Agency on Aging will host our 9th Annual Senior Christmas Day. It will be held at the Lee County Agri-Center in Verona, MS. We will have vendors, entertainment, Christmas gifts, a Christmas meal with the trimmings, fruit, and good fellowship. We are expecting 400-500 participants.

Three Rivers Area Agency on Aging continues to provide service of great quality to our senior citizens. For Fiscal Year 2016 we have provided:

- 397 Homemaker and Respite clients with 38,272 units of service
- 102 Transportation clients with 46,045 units of service
- 27 Adult Day Care Clients with 1,146 units of service
- 1,305 Prescription Assistance Program clients with 1,519 units of service
- 2,730 Information, Referral and Assistance clients with 2,730 units of service
- Ombudsman Services to 8.139 clients
- Legal Assistance to 173 clients
- 1,048 Outreach clients with 1,048 units of service
- 26 Senior Center Activity clients with 4,948 units of service
- 1,369 Home Delivered and Congregate clients with 312,093 meals
- 1,908 SHIP and MIPPA clients with 2,286 units of service

The numbers only reflect the Three Rivers area. All totals are from October 1, 2015 to September 30, 2016.

ELDERLY AND DISABLED WAIVER HOME AND COMMUNITY-BASED SERVICES

What is the Elderly and Disabled Waiver?

The Elderly and Disabled (E&D) Waiver is a statewide program designed to offer assistance to qualified Medicaid beneficiaries. The program allows qualified individuals to remain in a home or community-based setting as an alternative to nursing facility care or other institutional care.

Who is Qualified:

- Beneficiaries must be 21 years of age or older.
- Persons qualify by either SSI or 300% of SSI.
- Beneficiaries must score 50 or above on the Medicaid Long Term Care Pre-Admission screening (PAS) instrument.
- Persons must require nursing facility level care, if assistance is not provided.

All persons who are eligible to receive Home and Community-Based Services under this waiver must first be approved through the Division of Medicaid.

What Services Are Offered Under This Waiver?

- <u>Case Management:</u> Everyone who participates in the waiver is assigned to a local case management team. This team consists of a Registered Nurse and licensed Social Worker. They are responsible for managing and coordinating the services for each participant.
- <u>Personal Care Services (PCS):</u> These are supportive services provided in the home of the participant. They include assistance with light housekeeping, laundry, meal preparation, marketing, grooming, medication reminder, and accompanying the beneficiary to the doctor.
- Adult Day Services: This is a structured program that focuses on the strengths and abilities of the participants. This service allows participants to contact connections with their community and/or use all of their retained skills. Depending on the specific facility, the following services are provided: supervision and/or assistance with ADL's group activities, nutritious meals, and medication monitoring.
- Expanded Home Health Services: The participants of this program will be eligible for extended home health services. Covered services include: nurse, aide, physical, and speech therapy.
- <u>Home Delivered Meals:</u> A well-balanced meal is delivered to the home of the person who is unable to leave his/her home without assistance and/or unable to prepare his/her own meals.
- Non-Emergency Transportation (NET): This is offered for the frail beneficiary and may be used to facilitate trips to the doctor and dialysis, when the participant has no other means of transportation.
- <u>Institutional Respite and/or In-Home Respite:</u> This is provided to participants on a short-term basis because of the absence of or need for relief for the primary caregiver. This can be provided in the home or other licenses respite care centers.
- <u>Transition Assistance:</u> This is provided to a beneficiary currently residing in a nursing facility who wishes to transition from the nursing facility to the E & D Waiver.

MEDICAID WAIVER DIVISION ELDERLY AND DISABLED WAIVER ANNUAL REPORT FY 2016/2017

The total number of services received by all projects was:

Personal Care Service	870,720.5 hours
In-Home Respite	125,575.25 hours
Medicaid Only Skilled Nursing	106 visits
Adult Day Care	20,691 hours
Home Delivered Meals	

In addition to the number of service hours performed in the client's home, the Medicaid Waiver Program served 1771 unduplicated clients. The Medicaid Waiver Program has 14 teams and 1,700 slots.

The Three Rivers service area has thirty personal care service provider agencies, twenty eight In-Home Respite provider agencies, nine adult daycare providers agencies, and one home delivered meal provider diligently working with the clients and their families to deliver quality service.

The Medicaid Waiver Program has successfully saved the taxpayers in the State of Mississippi \$6,100 per person per month. The average cost of Medicaid Waiver Service is \$1,400 per month and the average cost of Nursing Home Services is \$7,500 per month.

FISCAL DIVISION

We prepare and report on approximately 50 individual budgets. Several different federal and state agencies frequently send monitors to make sure that Three Rivers is fulfilling its obligations. We also work with independent auditors, Franks, Franks, Jarrell, and Wilemon, as well as Novogradac & Company LLP. We are proud to say that we have had no uncleared monitoring findings. We regularly receive an unqualified opinion on Three Rivers Planning & Development District's annual audit, as well as the Three Rivers Solid Waste Management Authority, The PUL Alliance, and GM&O Rails-to-Trails Recreational District of North Mississippi annual audits. We provide fiscal administration for all of the following agencies:

- THREE RIVERS PLANNING & DEVELOPMENT DISTRICT, INC.
- THREE RIVERS EMPLOYEE MEDICAL BENEFITS TRUST
- GM&O RAILS-TO-TRAILS RECREATIONAL DISTRICT OF NORTH MISSISSIPPI
- THREE RIVERS AREA AGENCY ON AGING
- THE MISSISSIPPI PARTNERSHIP FOR WORKFORCE DEVELOPMENT, INC.
- THREE RIVERS SOLID WASTE MANAGEMENT AUTHORITY
- THE PONTOTOC, UNION, LEE ALLIANCE (PUL ALLIANCE)
- THREE RIVERS LOCAL DEVELOPMENT COMPANY, INC.
- THREE RIVERS RETIREMENT BENEFITS PLAN
- THREE RIVERS COMMUNITY INVESTMENT, INC.
- NORTH MISSISSIPPI MAYORS ASSOCIATION
- THREE RIVERS COMMUNITY DEVELOPMENT ENTITY, INC.
- ITAWAMBA MISSISSIPPIAN RAILWAY, LLC

T . 16 1	¢400 407 000
Total funds overseen during fiscal year	<u>\$192,127,822</u>
Processed over 3,314 checks, totaling over	\$29,551,753
Processed receipts totaling over	\$40,177,307
Reserved for debt retirement	\$84,900
Maintained an overall average cash balance of	\$33,495,051
Total asset balance - See note	\$35,369,162
Total net assets - See note	\$32,865,698
Maintained payroll for 82 full-time, 43 part-time	\$4,668,073

NOTE: BALANCES DO NOT INCLUDE ASSETS OF THREE RIVERS SOLID WASTE AUTHORITY, THREE RIVERS EMPLOYEE MEDICAL BENEFITS TRUST, GM&O, THE PUL ALLIANCE, THREE RIVERS RETIREMENT BENEFITS PLAN, OR THREE RIVERS CDE, INC.

PERFECTING OUR PARTNERSHIP

As evidenced by this annual report, Three Rivers Planning & Development District is a much diversified and highly technical organization. The statistics and numbers reflected in this report show that we have been extremely successful in assisting local governments as they serve the citizens of our region. It takes good people to produce those statistics and numbers and therein is the true success of Three Rivers PDD. We accomplish nothing alone. We are proud to partner with the many individuals and organizations that allow us to share and assist in reaching their goals and dreams. We thank you for your dedication and service in your efforts to enhance the community and economic development opportunities of this region.

PONTOTOC

Brad Ward

UNION

Ernie Wright

Dan McKnight

Evan Denton

Chad Coffey

Randy Owen

Steve Watson

David Kitchens

Wayne Stokes

Mike McGregor

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CALHOUN Earnest Fox Jennifer Rogers Gwin Longest Barney Wade Tony Morgan

CHICKASAW Anderson McFarland Bill Blissard Russell Brooks Jerry Hall Russell King

ITAWAMBA Charles Horn Ike Johnson Steve Moore Eric Hughes Steve Johnson LAFAYETTE Kevin Frye Jeff Busby David Rikard Chad McLarty Mike Roberts

LEE Phil Morgan Mike Smith Tony Roper Tommie Lee Ivy Billy Joe Holland

MONROE Joseph Richardson Billy Kirkpatrick Glenn (Chip) Chism Fulton Ware Hosea Bogan

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Roy Cresup

Danny Graham

Marvin Little

Brad McFerrin

Calhoun City Chamber of Commerce Calhoun Economic Development Association Union County Development Association Pontotoc County Chamber of Commerce Monroe County Chamber of Commerce Itawamba County Development Council Okolona Area Chamber of Commerce Baldwyn Chamber of Commerce Community Development Foundation Community Development Foundation Community Development Foundation Community Development Foundation Bruce Chamber of Commerce Chickasaw Development Foundation Oxford-Lafayette Co. Chamber of Commerce North MS Industrial Dev. Association North MS Industrial Dev. Association Tennessee Valley Authority Appalachian Regional Commission Appalachian Regional Commission Mississippi Development Authority Economic Development Administration Economic Development Administration USDA Rural Development Administration Mississippi Department of Transportation Mississippi Department of Transportation Northern Public Service Commissioner Northern District Transportation Commissioner Mississippi Business Finance Corp.

Small Business Development Center U.S. Small Business Administration U.S. Small Business Administration

CREATE Foundation **CREATE** Foundation

Mississippi Dept. of Employment Security

State Workforce Board State Workforce Board

Mississippi Dept. of Human Services Mississippi Dept. of Human Services

Mississippi Dept. of Rehabilitation Services

Mississippi Division of Medicaid Mississippi Division of Medicaid Mississippi State University

Mississippi State University Mississippi State University

Mississippi State University

Code Red

Northeast Mississippi Daily Journal Itawamba County Port Commission & Itawamba County Rail Authority Itawamba County Port Commission &

Itawamba County Rail Authority Itawamba County Port Commission & Itawamba County Rail Authority

Itawamba County Port Commission & Itawamba County Rail Authority Itawamba County Port Commission & Itawamba County Rail Authority

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Mike Malski John Gregory Charlie Brett Dorothy Colom Jim Roberts

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Steve White Steve Gaskin

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Phil Nanney Dr. David Cole Nadara Cole

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Nancy Bray
Dwayne Casey
Colt Doom
James Dye
Bob Farrar
Daphne James

Dennis Johnson Kay Mathews Ray McClellan Pam Meeks Gerald Mills Mark Nichols Bruce Patel Sharrell Polk Barry Rowland Jack Savely Beverly Smith Gregory Taylor Christi Webb Jill West Tommy Whitehead

THREE RIVERS CDE

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Dr. Albert Mark Hines, Sr.

Hob Bryan Preston Sullivan Bill Mobley Gerald Mills Kerick Sparrow Jimmy Gouras

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Mr. Ken Byars
Mr. Jason McKay
Mr. Mike Moore
Dr. Betsy A. Collums
Mr. Tony Cook
Mr. Michael Nanney

Aberdeen School District
Amory School District
Baldwyn Public School District
Calhoun County School District
Chickasaw County School District
Houston School District
Itawamba County School District

Mr. Michael Nanney
Dr. Adam Pugh
Mr. Jimmy Weeks
Mr. Scott Cantrell
Mr. Michael Cates
Mr. Jackie Ford
Mr. Dexter Green
Mr. Michael Nanney
Itawamba County School District
Lee County School District
Monroe County School District
Nettleton School District

Mr. Brian Harvey Oxford School District
Dr. Michelle Bivens Pontotoc City Schools

Mr. Brock Puckett
Dr. Gearl Loden
Mr. Ken Basil
Pontotoc County School District
Tupelo Public School District
Union County School District

THREE RIVERS HEALTH CARE COALITION

Three Rivers PDD/Area Agency on Aging Golden Triangle PDD/Area Agency on Aging Baptist Memorial of Oxford North Mississippi Medical Center - Tupelo Pontotoc Health Services, Pontotoc, MS Clay County Medical Center - West Point, MS Webster Health Services - Eupora, MS Calhoun Health Service - Calhoun City, MS Gilmore Memorial Hospital - Amory, MS Trace Regional Hospital – Houston, MS Gentiva Home Healthcare Services Baptist Memorial Home Health North Mississippi Home Health Golden Living – Tupelo Golden Living – Eupora Sunshine Health Care Graceland Care Center Baldwyn Nursing Facility Webster County Nursing Home Calhoun County Nursing Home

Cedars Health Center

NMMC - Pontotoc Nursing Home

Gentiva Hospice Care

COMMUNITY COLLEGE PRESIDENTS

Mr. Mike Eaton, Itawamba Mr. Ricky Ford, Northeast MS Dr. Gary Spears, Northwest MS Dr. Billy Stewart, East Central Dr. Thomas Huebner, East MS Dr. Jim Haffey, Holmes

J.W. KIRKPATRICK AWARD

The Board of Directors of Three Rivers Planning & Development District, Inc. established the J.W. Kirkpatrick Award in 2005. Three Rivers' Executive Director Randy Kelley believed that excellence in leadership promoting Economic and Community Development in our area should be recognized, especially when one of our partners showed exceptional contributions to the success of the region. The Board voted to establish the award and present it each year at the annual meeting. The award is named after one of the charter members of the Three Rivers Board of Directors, former Supervisor and Board Chairman, J.W. Kirkpatrick. In addition to naming the award after Mr. Kirkpatrick, the Board voted unanimously to present the first annual award to Mr. Kirkpatrick for his dedicated leadership and service to the area's development accomplishments. Past recipients of the coveted award are:

2005 Mr. J.W. Kirkpatrick 2006 Mr. Clark Littlejohn

2007 Ms. Martha Martin and Mr. Norman Treadaway

2008 Northeast Mississippi Daily Journal

2009 Mr. Buster Davis

2010 North Mississippi Media Alliance

2011 Mr. Reggie Collums 2012 Ms. Catherine Adams 2013 Dr. David Cole

2014 Ms. Kay Bain 2015 Mr. Danny Jordan





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